

## Academic Personnel Short Profile

<b>University:</b>	Frederick University
<b>Reg. ID:*</b>	790
<b>Surname:</b>	Chountalas
<b>Name:</b>	Panagiotis
<b>Rank:</b>	Collaborating Acad. Staff
<b>School:</b>	School of Economic Sciences and Administration
<b>Department:</b>	Business, Accounting and Finance
<b>Scientific Domain:**</b>	Management

*\*Registration ID as provided by the University*

*\*\* Field of Specialization*

### Academic qualifications (list by highest qualification)

Qualification	Year	Awarding Institution	Department	Thesis title
Ph.D.	2010	University of Piraeus	Department of Business Administration	Standardized management systems as a driver for business process management implementation
MBA	2004	University of Piraeus	Department of Business Administration	Strategic design of the customer service process in a telecommunication company's shop
Bachelor	2000	University of Piraeus	Department of Business Administration	-

**Employment history – List by the three (3) most recent**

Period of employment		Employer	Location	Position
From	To			
2017	present	Frederick University	Nicosia, Cyprus	Member of the Adjunct Faculty
2015	present	University of Thessaly / National Hellenic Research Foundation	Athens, Greece	Adjunct Lecturer
2003	present	University of Piraeus	Piraeus, Greece	Adjunct Lecturer / Researcher

**Key refereed journal papers, monographs, books, conference publications etc. List the five (5) more recent and other ten (10) selected – categories may overlap. (max total 15)**

Ref. Number	Year	Title	Other authors	Journal / Conference/ Publisher	Vol.	Pages
1	2019	Paradigms in business process management specifications: A critical overview	Lagodimos A.G.	Business Process Management Journal	in press	-
2	2019	Selective integration of Management Systems: A case study in the construction industry	Tepaskoualos F.	The TQM Journal	in press	-
3	2019	The contemporary landscape of physical asset management standards	Konstantakos P.C., Magoutas A.	Quality - Access to Success	in press	-
4	2019	Civil servants' work performance in the context of less effective	Fafaliou I., Manousakis I.	International Journal of Public Sector	in press	-

		appraisal systems: An exploratory study for Greece		Performance Management		
5	2018	Integrating energy and environmental management systems to enable facilities to qualify for carbon funds	Chrysikopoulos S.	Energy and Environment	29(6)	938-956
6	2018	The Discrete-Time EOQ Model: Solution and Implications	Lagodimos A.G., Skouri K., Christou I.T.	European Journal of Operational Research	266(1)	112-121
7	2017	Implementing an integrated health, safety and environmental management system: The case of a construction company	Tepaskoualos F.	International Journal for Quality Research	11(4)	733-752
8	2017	Managing customer relationships: A comprehensive literature review and future directions	Athanasoulas G.	International Journal of Decision Sciences, Risk and Management	7(1/2)	70-87
9	2017	Focus on human resources as a mediating factor between ISO 9001 certification and continuous quality improvement	Zografaki E., Magoutas A.	International Journal of Decision Sciences, Risk and Management	7(1/2)	105-122
10	2017	Strategic competition analysis and group mapping: The case of the Greek insurance industry	Yiannakopoulos Y., Magoutas A.	East-West Journal of Economics and Business	20(1)	41-65
11	2017	The effect of financial	Magoutas A.,	European Journal	95	118-

		factors and firm size on the profitability of Greek private healthcare organizations in times of economic crisis	Konstantinidou C.	of Economics, Finance and Administrative Sciences		129
12	2016	Human capital and performance appraisal in the public sector: An empirical investigation from employees' and senior managers' perspective.	Isychou D., Magoutas A., Fafaliou I.	Proceedings of the 3rd International Open Conference on Business & Public Administration	-	87-101
13	2015	Human Resource Management practices in the sector of public secondary education in Greece: Weaknesses and possible remedies.	Anagnou A.	Proceedings of the eRA-10 International Scientific Conference, Education II Session	-	32-44
14	2009	Standardized food safety management: the case of industrial yoghurt	Lagodimos A.G., Tsarouchas D.V.	British Food Journal	111(9)	897-914
15	2007	The state of ISO 14001 certification in Greece	Lagodimos A.G., Chatzi K.	Journal of Cleaner Production	15(18)	1743-1754

Exhibitions (where applicable). List the five (5) more recent and other five (5) selected. (max total 10)					
Ref. Number	Date	Topic	International / Local	Location	Role in Exhibition
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<b>Research Projects. List the five (5) more recent and other ten (10) selected – categories may overlap (max total 15)</b>				
<b>Ref. Number</b>	<b>Date</b>	<b>Title</b>	<b>Funded by</b>	<b>Project Role*</b>
1	2010-2011	Biopiraeus: Advanced Environmental Awareness and Mentoring of Citizens – Owners of SMEs Through an Intelligent Green Business Information and Training System in the Area of Piraeus	EEA GRANTS	Planning and implementation of field research Presentation of key results in National and International Conferences and Workshops
2	2007-2008	Green Enterprise: A Framework for Planning and Implementing Local Level Strategies Serving Sustainable Socioeconomic Development	EU Interreg III B – Archimed	Planning and implementation of field research Elaboration of several studies Presentation of key results in National and International Conferences and Workshops
3	2007-2008	S.Co.Re.-Net: Network for the Sustainability and Competitiveness of Regions	EU Interreg III B – Archimed	Planning and implementation of field research Elaboration of several studies

				Consulting for companies Presentation of key results in National and International Conferences and Workshops
4	2005-2010	B.A.S.E.: Building on the Asset of Experience	EU Article 6 E.F.S.	Planning and implementation of field research Elaboration of several studies Consulting for companies Presentation of key results in National and International Conferences and Workshops
5	2003-2005	I.F.Q.M.: Innovative Food Quality Management	EU Equal C.I.	Elaboration of several studies Provision of training to executives Consulting for companies Presentation of key results in National and International Conferences and Workshops
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*\*Project Role: i.e. Scientific/Project Coordinator, Research Team Member, Researcher, Assistant Researcher*

<b>Consulting Services and/or Participation in Councils / Boards/ Editorial Committees. List the five (5) more recent and other five (5) selected. (max total 10)</b>				
<b>Ref. Number</b>	<b>Period</b>	<b>Organization</b>	<b>Title of Position or Service</b>	<b>Key Activities</b>
1	2012 - 2013	Gerolymatos International	Consultant	Design and Implementation of the Information Systems Validation Process (according to GAMP 5)
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<b>Awards / International Recognition (where applicable). List the five (5) more recent and other five (5) selected. (max total 10)</b>			
<b>Ref. Number</b>	<b>Date</b>	<b>Title</b>	<b>Awarded by:</b>
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<b>Other Achievements. List five (5) selected. (max total 5)</b>			
<b>Ref. Number</b>	<b>Date</b>	<b>Title</b>	<b>Key activities</b>
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