

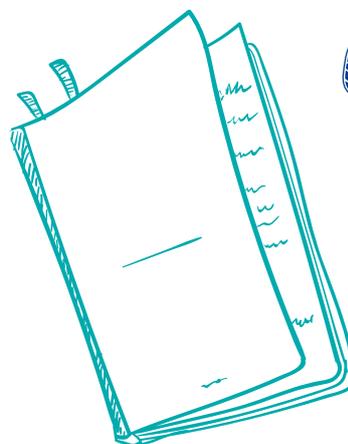
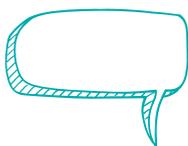


Quick Guide

University IT Services

As a student, mastering IT services will empower you to navigate your academic journey with ease. Here's a quick guide to help you make the most of the University's available digital tools!

#TheJourneyToMySuccess



Frederick University

01 Connect to Frederick Wi-Fi

Connect to the University's network by choosing "Frederick" from the list of available networks on your device.

Enter your student credentials:
Username (st0xxxx) & Password

For Android devices select:
EAP Method: PEAP
CA certificate: Don't Validate

Connect to the following link or scan the QR code and follow the instructions:
<https://guides.frederick.ac.cy/en/mobile/wifi/>



03 Learning Management Platform Learn

Log in to the "Learn" platform to access each of your course's taught material and resources, to submit your assignments and to communicate with faculty and fellow students through group forums and chat.

To connect visit learn.frederick.ac.cy

Enter your student credentials:
Username (st0xxxx) & Password

Connect to the following link or scan the QR code and follow the instructions:
<https://guides.frederick.ac.cy/en/platforms/learn/>



02 Extranet Student Portal

Connect to the "Extranet" Portal to gain access to your personal student account (includes personal timetable, personal examination, timetable, grades, certificate requests and more).

Go to extranet.frederick.ac.cy

Enter your student credentials:
Username (st0xxxx) & Password

Connect to the following link or scan the QR code and follow the instructions:
<https://guides.frederick.ac.cy/en/portal/extranet/>



Please Note: Do not forget to check your personal details in the 'status' tab and visit the Reception Desk for any changes by presenting your personal ID card.

04 Log in to the University's Email

Learn all the University's news, updates and communicate with faculty members and peers, using the Frederick Webmail.

Go to webmail.frederick.ac.cy

Enter your student credentials:
Username (st0xxxx) & Password

Otherwise, scan the QR code to connect.
<https://webmail.frederick.ac.cy>



05 Access e-Library using eduVPN while off campus

You can access the University's Library Online Resources (Journals & E-books) anywhere on campus within the University Network.

If you are off-campus and you wish to connect to the E-Library, then you will need to connect to the University network through EduVPN.

To install "EduVPN" and to access the University E-Library connect to the following link or scan the QR code and follow the instructions:
<https://guides.frederick.ac.cy/en/library/>



06 Download and install Microsoft 365 on your computer

The University offers for free to all registered students the Microsoft 365 suite (including Microsoft Office).

To download and install Microsoft 365 on your personal computer go to www.office.com

Sign in by entering your student email address (st0xxxx@frederick.ac.cy) and your password. Then, click 'Install apps'.

Connect to the following link or scan the QR code and follow the instructions:

<https://guides.frederick.ac.cy/en/software/office365>



07 Download and install Frederick Webmail & Learn Platform on your phone

Connect to the following links or scan the QR code and follow the instructions.

For the 'Learn Platform'

<https://guides.frederick.ac.cy/en/mobile/learn/>



For 'Frederick Webmail'

<https://guides.frederick.ac.cy/en/mobile/webmail/>



08 Virtual Computer Rooms

Access the University's Computer Labs online and work on a University PC and programs (applications) even when you are not on Campus!

Connect to the following link or scan the QR code and follow the instructions:
<https://vcl.frederick.ac.cy>



09 Available Computer Rooms on Campus

Nicosia Campus

- Computer Labs 1,2,3,4
(Main Building, 3rd floor)
- Library

Limassol Campus

- Rooms 202, 203, 204
(2nd floor)
- Library

The schedule of the availability of the Computer Labs for use by students is posted outside the Labs.

To use the available computers, log in with your student credentials: *Username (st0xxxx) & Password*

Need help?

Log in, with your credentials, to the University's Helpdesk Platform in order to open a ticket.

Computing Services Department:

Helpdesk: <https://helpdesk.frederick.ac.cy>

Email: support@frederick.ac.cy